



Parent Survey 2019 Results

226 surveys were completed and handed in.

Thank you to all who took time to complete a survey. The results are overwhelmingly positive!

We take great encouragement from this, but we also want you to know that we do listen to your feedback and we will try to improve where we need to as soon as possible.

Things to celebrate

100% of parents or carers that answered questions 3 and 4 said that their child is making good progress and is looked after well at school.

99% of parents or carers that answered questions 2 and 5 said that their child feels safe, well cared-for and is taught well here.

99% of parents or carers that answered questions 9 and 12 said that Windmill is well-led and managed and that they would recommend the school to other parents.

	YR	Y1	Y2	Y3	Y4	Y5	Y6	Average
1. My child is happy at Windmill Primary School	100%	100%	100%	88%	100%	100%	97%	98%
2. My child feels safe and well cared for here	100%	100%	100%	94%	100%	100%	97%	99%
3. My child is making good progress at school	100%	100%	100%	100%	100%	100%	100%	100%
4. My child is looked after well at Windmill	100%	100%	100%	100%	100%	100%	100%	100%
5. My child is taught well at Windmill	100%	100%	95%	100%	100%	100%	100%	99%
6. My child gets enough homework for his/her age	97%	100%	95%	100%	100%	96%	95%	96%
7. The school does its best to make sure pupils are well-behaved	100%	100%	98%	93%	97%	96%	92%	97%
8. If there is ever bullying, Windmill staff deal with it effectively	100%	100%	100%	85%	100%	90%	82%	93%
9. Windmill Primary School is well led and managed	100%	100%	100%	93%	100%	100%	100%	99%
10. School leaders and staff respond well to any concerns I have	100%	100%	100%	80%	100%	100%	100%	97%
11. I get enough information from school about my child's progress	100%	100%	100%	94%	100%	96%	97%	98%
12. I would recommend Windmill Primary School to other parents	100%	100%	100%	93%	100%	100%	100%	99%

Things to improve

When asked what Windmill should be trying to improve, 3 people said 'Teaching', 6 people said 'Facilities / Building', 12 people said 'Playground', 13 people said 'Behaviour', 11 people said 'Parent Support' and 31 people said 'School Events'.

A massive 149 people said 'Nothing, the school is already doing a great job'.

We are drawing up a new year planner for school events ready for September 2019.

There were some also concerns about homework, behaviour, bullying and response to parent concerns (questions 6, 7, 8 and 10), which we will continue to work hard to address.

We already do try hard to get these things right and here's a quick summary:

Homework

- We listened to what Parent Forum said and reduced / simplified our expectations for homework.
- We ask for reading, spellings and maths facts to be done several times a week at home.
- We give a big list of optional homework for each theme covered in class, so those children that want to do more can do more.
- We reward all homework completed with points that convert into vouchers at the end of the year.

Behaviour

- We try to have a positive behaviour culture in school and we give out about ten times as many positive Class Dojo points as we do negative points (8369 positive points in the Autumn term compared to 835 negative points).
- Unfortunately, the very small minority of children who show negative behaviour can do so very obviously (so everyone sees it – and maybe even talks about it).
- When we have good support from families, we see rapid improvements in behaviour.

Bullying

- We log every report of bullying, whether it comes from pupils, parents or staff
- We investigate every allegation.
- There have been 13 reports/allegations since September and 3 of them were found to be bullying. We deal with those very seriously and involve the family of the bully in that process.
- We are clear with children what bullying is and what it is not:
 - It is intended to hurt / upset
 - It is repeated behaviour
 - It is an abuse of power (for examples: someone bigger, older, stronger, more confident, more able, a group of people)
 - It is not just children falling out
 - It is not usually a one-off incident
 - It is not usually between people where there is no power difference

Parent concerns

- Teachers are usually the first port of call and they are available (briefly) every morning at 8:45am. If you need longer than 1 minute with them, you can arrange to see them after school at 3:20pm.
- If you are not satisfied with a teacher's response, you should speak to a member of staff in the school office, who will arrange for you to meet an appropriate member of staff.

Thank you again for your support of our school. We achieve better results and outcomes together!

Mark Gibbons, headteacher